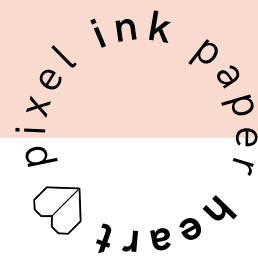
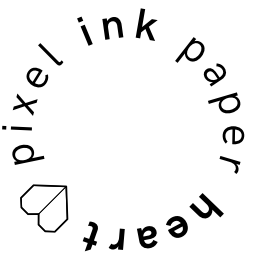




Terms + Conditions





Acceptance

Please read these Terms of Use carefully. These Terms of Use govern your access and use of this site & services. By accessing or using this site or undertaking services you agree to be bound by these Terms of Use and to any additional guidelines, restrictions, or rules that may be posted in connection with specific sections or services of this site. All such additional posted guidelines, restrictions, or rules are hereby incorporated by reference into these Terms of Use.

Pixel Ink Paper Heart reserves the right to make changes to this site and to these Terms of Use at any time without prior notice. You should review these Terms of Use each time you access this Site.

Pricing

Quotes are valid for 30 days. Pricing may change due to scope of work changing. Client will be notified as soon as possible about price change should there be any variance from the original quote.

Design Payment

Any new projects will require a 50% deposit before any work is undertaken. Full payment is expected upon completion of work. Any invoice that remains unpaid after 7 days from date of invoice will incur a late fee of 5%, for every month that it remains unpaid. All overdue accounts forwarded to a collection agency will incur further collection charges.

Design Delivery

The delivery times of each project will be communicated to you upon you supplying all required elements for the project to commence. Should you have a must meet deadline please communicate this as soon as possible. Design can happen as quick as 1 day if you have a clear idea of your direction. On average design is a 7 day turn around, however branding is a more in depth process and you could expect your completed files within 21 days if all goes to plan.

Printing Payment

All print projects require 100% payment before projects will be sent to print. Due to the nature of custom printing, payment is required up front as the printing is of no use to any other person other than the intended.



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Pixel Ink Paper Heart

Print Delivery

The delivery times will be communicated to you upon final artwork approval and payment. Specialised print finishing often takes longer. An estimation of delivery for your order is made from the information available to us at the time. Circumstances beyond our control may change this date. Pixel Ink Paper Heart will not be held liable for any jobs that are delayed. Should have a must meet deadline please communicate this before print. Standard type printing can be ordered and delivered as early as 2 days from payment. On average printing is a 7 day turn around. However, specialised finishes are rarely available for dispatch earlier than 21 days.

Final Proofing and Approvals

This step is the most important on your behalf. While every care is taken when producing your artwork, typographical errors may still occur. Therefore, I request that you take the time to double check all the information on your design. Please read through your design carefully before approving, as errors and/or omissions become your responsibility upon approval of artwork. Once you approve the design and I send the artwork to print, changes cannot be made without the printer invoicing me for another print run. Any changes required after print approval will be treated as an additional print order.

Print Cancellation

If printing has been sent to the press an order cannot be cancelled. Please contact me immediately to discuss.

Re-Print Policy

Please report any print issues immediately, by calling us at 0408 656 890 or by sending an email to kandice@pixelinkpaperheart.com.au

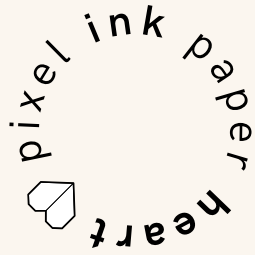
Please Note: Pixel Ink Paper Heart accepts no responsibility for

1. Colour Variation (Due to the nature of the CMYK colour process, an exact match in colour cannot be guaranteed. Any proof copies issued are not colour accurate and are issued for content checking only. Printed article colours may vary 10 - 15 %.)
2. Incorrect Artwork (When approving the artwork proof please carefully check the contents of your order to confirm the Quantity, Stock, Size, Additional Options, Correct artwork, Spelling etc.)



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Pixel Ink Paper Heart



Intellectual Property

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Liability

You agree that you shall indemnify and defend Pixel Ink Paper Heart and all parties from whom Pixel Ink Paper Heart has licensed portions of content, and their directors, officers, and employees, against all claims, liability, damages, costs and expenses, including reasonable legal fees and expenses arising out of or related to

- (i) your breach of these Terms of Use or
- (ii) any suit, claim, or demand arising from or relating to any text, photograph, image, graphic or other material you incorporated into projects that was not part of the standard site content.

Additional Work / Change of Scope

If Pixel Ink Paper Heart is required to complete additional work outside original scope and quoted amount, Pixel Ink Paper Heart will notify client of change to original quote and provide revised time frame.

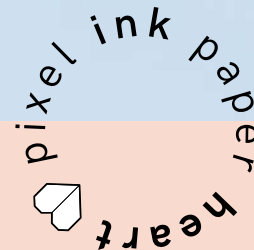
Refunds

Due to the nature of design services, no refunds will be offered, except where required by law. Print projects will be assessed on a case by case basis.



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Pixel Ink Paper Heart



Studio Hours

Monday - Friday, 9am-5pm

Contact

Email and phone are preferred methods of contact

Customer Service

enquiries to -

kandice@pixelinkpaperheart.com.au
0408 656 890



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Pixel Ink Paper Heart



Hey Sugar!



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